

August 22, 2002

To Whom It May Concern:

It has been my distinct pleasure to work with Ms. Kate Cantrell for the past three years at UCB Pharma. In her position as Customer Service Liaison for the UCB sales forces, she has consistently demonstrated a very proactive approach in all aspects of materials management for the field. Working very closely with all the product management teams across two sales forces and four distinct therapeutic areas, her leadership in the planning and execution of the routine product promotions and in challenging product launches has been outstanding.

Kate is very good at finding solutions and coordinating internal resources to meet the goals and objectives of the sales and marketing teams. She is especially adept at negotiating with external partners and internal teams to meet timelines and expectations. Her "people-to-people" skills are excellent and easily transfer to any business interactions.

Ms. Cantrell is a valued employee and will be sorely missed. Any organization able to bring her into its fold will be most fortunate.

Sincerely,

Sue Curro

Director of Marketing