

August 14, 2002

To Whom it May Concern:

Please accept this letter of recommendation for Ms. Kate Cantrell.

For more than three and a half years I have had the pleasure of interacting with Kate between our two departments. I have always found her to be most cooperative and very knowledgeable in her area. She has a very positive attitude, is always open to suggestion and exhibits a very "can do" attitude.

The sales force, with which she works closely on daily basis, thinks very highly of Kate. She tends to their requirements in a very professional and efficient manner and seems to take pride in going the extra mile. It is widely known that she has excellent computer skills. This is demonstrated repeatedly as she manages to generate reports to assist in many areas.

It is my professional opinion that she would be an asset to any organization.

Sincerely,

Michael E. Howe National Sales Director UCB PHARMA, INC.